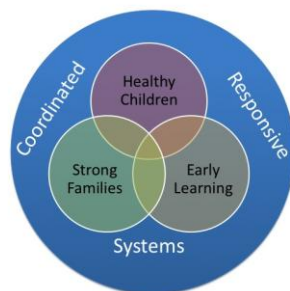


# Niagara County Resource Directory for New Parents

Presented by

*Infancy Leadership Circle/Niagara*



A Project of

New York Zero-to-Three Network

*Raising Voices for Babies*

Download at [www.nyzerotothree.org](http://www.nyzerotothree.org)

## Introduction

This first edition of the *Niagara County Resource Directory for New Parents* is the result of a group of community partners collaborating across systems to positively impact the well-being of children, ages zero to three, and their families. Known as the Infancy Leadership Circle/Niagara, these community partners have been working diligently to raise their voices for babies and young children. Their goal is to promote the value and importance of the first three years of life for healthy child development. To that end, this resource directory offers helpful information to support the journey of new families.

The Infancy Leadership Circle/Niagara is part of a project of the New York Zero to Three Network to build a communication pipeline for the infancy movement in New York State by establishing Circles of professionals in local communities who work with infants and toddlers and their families to facilitate professional networking, development and communication. The Circles help move local issues to the state level and take state issues to communities to advance better policies and comprehensive services for babies and their families. They build on existing local and state efforts, strengthening the “infancy voice” within broader early childhood initiatives. To learn more about Infancy Leadership Circles, please e-mail [infancycirclenys@nyzerotothree.org](mailto:infancycirclenys@nyzerotothree.org).

## Acknowledgements

The Infancy Leadership Circle/Niagara would like to extend a special thank you to the New York State Office of Children and Family Services, New York Zero to Three Network and the Health Association of Niagara County, Inc. for their continued support of this project.

We appreciate the contributions of Eileen Rohan and Jessica Tramont, School Psychology Graduate Students at Niagara University, Niagara Falls, New York. Their creativity, data input and patient editing has played an important role in bringing this project to fruition.

We thank all of the professionals who have researched the information included in this resource directory. Their insight and commitment have been invaluable.

**DISCLAIMER:** All directory information is up-to-date and accurate as of December 1, 2012

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# Chart of Organizations and Services Provided

Agency	Abuse	Addiction	Breast-feeding	Child Care Resources	Child Development Screenings and Evaluation, including Early Intervention	Community	Counseling	Employment	Family Planning	Financial Assistance	First Aid Instruction	Food/Nutrition Assistance	Health Insurance Information	Housing & Shelters	Medical & Health	Parenting Resources & Support	Transportation
Alcoholism Council of Niagara County		✓															
American Red Cross											✓						
Beacon Center		✓															
CareNet															✓	✓	✓
Carolyn's House														✓			
Catholic Charities	✓	✓					✓					✓				✓	
Catholic Charities- WIC			✓									✓			✓		
Center for Young Parents							✓	✓					✓			✓	
Child Advocacy Center of Niagara	✓																
Child Health Plus													✓				

Agency	Abuse	Addiction	Breast-feeding	Child Care Resources	Child Development Screenings and Evaluation, including Early Intervention	Community	Counseling	Employment	Family Planning	Financial Assistance	First Aid Instruction	Food/Nutrition Assistance	Health Insurance Information	Housing & Shelters	Medical & Health	Parenting Resources & Support	Transportation
Child Protective Services	✓																
Clearview Treatment Services		✓															
Community Child Care Clearing House of Niagara				✓												✓	
Community Health Center of Niagara							✓		✓				✓		✓ plus Dental & HIV screen		
Community Health Worker Program – NFMCC			✓	✓	✓				✓			✓	✓	✓	✓	✓	✓
Community Missions						✓						✓		✓			
Cornell Cooperative Extension												✓					
Diaper Ministry						✓											
Emergency Hotlines: See Appendix A															✓		

Agency	Abuse	Addiction	Breast-feeding	Child Care Resources	Child Development Screenings and Evaluation, including Early Intervention	Community	Counseling	Employment	Family Planning	Financial Assistance	First Aid Instruction	Food/Nutrition Assistance	Health Insurance Information	Housing & Shelters	Medical & Health	Parenting Resources & Support	Transportation
Everywoman Opportunity Center						✓		✓									✓
Family and Children's Services of Niagara	✓						✓								✓	✓	
Family Health Plus													✓				
Family Resource Center Network – Focus on Families				✓		✓										✓	
Food Pantries- See Appendix B												✓					
Grace Church Thrift Shoppe						✓											
Hannah House						✓						✓					
The Health Association of Niagara County, Inc.				✓		✓									✓		
Healthy Families Niagara															✓		

Agency	Abuse	Addiction	Breast-feeding	Child Care Resources	Child Development Screenings and Evaluation, including Early Intervention	Community	Counseling	Employment	Family Planning	Financial Assistance	First Aid Instruction	Food/Nutrition Assistance	Health Insurance Information	Housing & Shelters	Medical & Health	Parenting Resources & Support	Transportation
Healthy Neighborhood Program															✓		
Healthy New York													✓				
Help Me Grow – Western NY				✓												✓	
Hospitals in Niagara County: See Appendix C															✓		
Horizon Health Services		✓															
Infancy Leadership Circle/Niagara						✓											
La Leche League			✓														
March of Dimes															✓		
Medicaid													✓				
Mental Health Association of Niagara County						✓	✓								✓		
Mom's Net Program							✓										

Agency	Abuse	Addiction	Breast-feeding	Child Care Resources	Child Development Screenings and Evaluation, including Early Intervention	Community	Counseling	Employment	Family Planning	Financial Assistance	First Aid Instruction	Food/Nutrition Assistance	Health Insurance Information	Housing & Shelters	Medical & Health	Parenting Resources & Support	Transportation
<b>Monsignor Carr Institute Children's Clinics</b>							✓										
<b>Native American Community Services</b>					✓	✓										✓	
<b>Niagara Community Action Program (NIACAP)</b>						✓						✓					
<b>Niagara County Department of Health</b>															✓		
<b>Niagara County DOH – Pre-K Program</b>					✓	✓	✓									✓	✓
<b>Niagara County DOH – Children with Special Needs (Referral Only)</b>			✓	✓	✓	✓	✓			✓		✓	✓		✓	✓	
<b>Niagara County DOH – Children with Special Health Care Needs</b>	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓		✓	✓



Agency	Abuse	Addiction	Breast-feeding	Child Care Resources	Child Development Screenings and Evaluation, including Early Intervention	Community	Counseling	Employment	Family Planning	Financial Assistance	First Aid Instruction	Food/Nutrition Assistance	Health Insurance Information	Housing & Shelters	Medical & Health	Parenting Resources & Support	Transportation
Niagara County DOH – Early Intervention Program					✓	✓	✓						✓			✓	✓
Niagara County DOH – Physically Handicapped Children’s Program					✓					✓						✓	
Niagara County DOH – Nursing Div. and Lead Poisoning Prevention Program														✓		✓	✓
Niagara County Drug Abuse		✓															
Niagara County DSS													✓				✓
Niagara County Head Start				✓												✓	
Niagara County School Districts- See Appendix D						✓											

Agency	Abuse	Addiction	Breast-feeding	Child Care Resources	Child Development Screenings and Evaluation, including Early Intervention	Community	Counseling	Employment	Family Planning	Financial Assistance	First Aid Instruction	Food/Nutrition Assistance	Health Insurance Information	Housing & Shelters	Medical & Health	Parenting Resources & Support	Transportation
Niagara County Sheriff's Dept Sexual Offenders Notification	✓																
Niagara County Sheriff's Dept Victim Assistance Unit	✓																
Niagara Falls Literacy Zone Clothes Closet						✓											
Niagara QIP (Referral Only)				✓	✓											✓	
Niagara Rx													✓				
Northpointe Counsel		✓															
NYS Abandoned Infant Protection Act- See Appendix E				✓											✓	✓	

Agency	Abuse	Addiction	Breast-feeding	Child Care Resources	Child Development Screenings and Evaluation, including Early Intervention	Community	Counseling	Employment	Family Planning	Financial Assistance	First Aid Instruction	Food/Nutrition Assistance	Health Insurance Information	Housing & Shelters	Medical & Health	Parenting Resources & Support	Transportation
NYS Police Crime Victim Specialist						✓											
NYS Association for the Education of Young Children				✓												✓	
Office of Child and Family Services				✓													
Parents as Teachers					✓											✓	
Partnership for Prescription Assistance													✓				
Planned Parenthood															✓		
Public Housing														✓			
Rx Assist													✓				
St. John the Baptist Outreach Ministry						✓						✓					
St. Vincent de Paul						✓						✓					

Agency	Abuse	Addiction	Breast-feeding	Child Care Resources	Child Development Screenings and Evaluation, including Early Intervention	Community	Counseling	Employment	Family Planning	Financial Assistance	First Aid Instruction	Food/Nutrition Assistance	Health Insurance Information	Housing & Shelters	Medical & Health	Parenting Resources & Support	Transportation
Summit Life Outreach Center						✓			✓								
Tuscarora Community Health Worker Program			✓	✓	✓				✓			✓	✓	✓	✓	✓	✓
Transportation Services- See Appendix F																	✓
United Way of Greater Niagara				✓		✓									✓	✓	
WNY Infant Toddler Resource Network				✓		✓										✓	

# Descriptions of Organizations

<b>Organization</b>	<b>Descriptions</b>
<p>All telephone number area codes are 716 unless otherwise noted</p>	
<p><b>Alcoholism Council of Niagara County</b></p> <p>Lockport: 433-3846 North Tonawanda: 694-3214</p>	<p>Outpatient counseling services for substance abuse.</p>
<p><b>American Red Cross</b></p> <p>Lockport: 434-8876 Niagara Falls: 731-4030 <a href="http://www.redcrossencc.org">www.redcrossencc.org</a></p>	<p>Offers a variety of training courses in first aid, CPR, AED, life guarding, swimming, babysitting, care giving and more. The health and safety training meets OSHA guidelines. Classes also available online.</p>
<p><b>Beacon Center</b></p> <p>282-4480 <a href="http://www.beaconcenter.net">www.beaconcenter.net</a></p>	<p>Drug and alcohol treatment including group and one-on-one counseling.</p>
<p><b>CareNet</b></p> <p>434-0251 24-hour Help-line: 1-800-395-HELP <a href="http://www.care-net.org">www.care-net.org</a></p>	<p>Lockport's CareNet Pregnancy Center offers free pregnancy tests, accurate information, confidential support, and community referrals from compassionate, trained peer counselors. Learning Life program allows you to earn new baby items (car seat, crib, and mattress, stroller, or booster high chair) while you learn about your pregnancy and vital parenting skills. Services are free of charge.</p>
<p><b>Carolyn's House</b></p> <p>278-9662 <a href="http://www.carolynshouse.org">www.carolynshouse.org</a></p>	<p>A 19 apartment supportive housing program for homeless women and children operated by the YWCA of Niagara. Located in Niagara Falls, NY, Carolyn's House is more than just a place to live. The programs offered help women gain stability in their lives while preparing for economic self-sufficiency including GED instruction, Culinary Arts Institute cooking skills, life skills, pre-college workshops and assistance with college enrollment for qualified residents.</p>

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## **Catholic Charities**

**Lockport: 433-0246**  
**Niagara Falls: 282-2351**  
**North Tonawanda: 692-1440**  
[www.ccwny.org](http://www.ccwny.org)

A Catholic human services agency serving anyone in need in eight WNY counties. Services include counseling of all ages, basic emergency assistance and referrals, child and adult mental health services, chemical dependency treatment, education and vocational services, services to aging, parish outreach and advocacy, child and adult day care, and a variety of programs addressing prevention and treatment of family issues.

## **Catholic Charities – Women, Infants, and Children (WIC)**

**Niagara County: 285-0975**  
[www.ccwny.org](http://www.ccwny.org)

Federal nutrition program which provides food through food checks, participant-centered nutrition education, breastfeeding education and support and referrals for eligible pregnant women, breastfeeding women, and infants and children under 5 years old. Catholic Charities WIC has 16 clinics throughout Erie and Niagara Counties and provides services to approximately 20,000 participants per month.

## **Center for Young Parents**

**286-0763**  
[www.uwgn.org](http://www.uwgn.org)

An alternative middle and senior high school academic program and social agency developed to meet the educational, health, psychosocial, childcare and parenting skills needs of pregnant teenagers and adolescent fathers and mothers. Services offered include, individual, group, and family counseling, pre- and post- natal classes, and extensive career and youth employment program.

## **Child Advocacy Center of Niagara**

**285-0045**  
[www.cacofniagara.org](http://www.cacofniagara.org)

A multi-disciplinary program responding to reports of physical and sexual child abuse. Services provided include a child-friendly atmosphere for interviews, medical evaluations, counseling, forensic interviews, information and referral, and education and training.

## **Child Health Plus**

**1-800-698-4543**  
[www.health.ny.gov](http://www.health.ny.gov)

Health insurance plan for children under age 19. Eligibility is determined based on gross family income. Contains information on medical benefits, cost, and where to take children for healthcare services.

## **Child Protective Services**

**Niagara Falls: 278-8650**  
**Lockport: 439-7707**  
**North Tonawanda: 743-4400**

There are two CPS units in the county that investigate complaints of abuse and maltreatment or neglect against children under the age of 18 years. Caseworkers initiate investigations within 24 hours after receiving a report from the hotline and are prepared to begin a safety assessment of children involved.

## **Clearview Treatment Services**

**298-2115**  
[www.msmh.org](http://www.msmh.org)

Inpatient addiction rehabilitation center located in Mount St. Mary's Hospital. Programs and services include 24-medical care, traditional and non-traditional approaches to recovery, specialized women's and men's programs, pastoral and spiritual guidance, family interventions, and total confidentiality.

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**Community Child Care Clearing House of  
Niagara:  
Niagara County Child Care Resource and  
Referral (CCR&R)**

285-8572  
[www.childcareofniagara.com](http://www.childcareofniagara.com)

Informational source for child care providers, parents, businesses, and the community relating to child care needs. Administered by Niagara Community Action Program, Inc. which provides many other complimentary services and programs to those who qualify based upon income.

**Community Health Center of Niagara**

278-4418

Provides primary medical services to individuals of all ages, regardless of their ability to pay. Offers family and internal medicine, pediatrics, dentistry, HIV testing and other medical services.

**Community Health Worker Program –  
Niagara Falls Memorial Medical Center  
(NFMCC)**

Serves pregnant women throughout Niagara Falls and the Tuscarora Nation.

Niagara Falls: 278-4623  
Tuscarora Nation: 297-0598

[www.nfmmc.org/services/communityhealthworker](http://www.nfmmc.org/services/communityhealthworker)

**Community Missions**

285-3403  
[www.communitymissions.org](http://www.communitymissions.org)

Food, clothing, emergency shelter, advocacy, adult residences, Future Visions Clubhouse, respite program, youth services, supportive employment and referrals.

**Cornell Cooperative Extension**

433-8839  
[www.cceniaracounty.org](http://www.cceniaracounty.org)

Provides knowledge and skill development in the areas of nutrition, healthy eating, food safety, food resource management, and physical activity. Free classes are held at convenient locations, and provide fun, hands-on lessons on meal planning, shopping, eating on a budget, feeding your family, and much more.

**Diaper Ministry**

283-6507  
[www.themagdaleneproject.net](http://www.themagdaleneproject.net)

A volunteer program that collects donations (both cash and disposable diapers) to parents who find themselves in temporary economic need.

**Everywoman Opportunity Center**

282-8472  
[www.everywoman.org](http://www.everywoman.org)

Provides career planning, job search assistance, advocacy and referrals for women.

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**Family & Children’s Services of Niagara**

285-6984  
[www.niagarafamily.org](http://www.niagarafamily.org)

Emergency domestic violence center, 24 hour hotline, intervention, advocacy, individual and group counseling for victims and their children. Workshops and support groups. Groups for adolescents and their families. Assessment and services for male abusers. Mental health services and Intensive Case Management.

**Family Health Plus**

1-877-934-7587  
[www.health.ny.gov](http://www.health.ny.gov)

Is a public health insurance program for adults who are aged 19-64 who have income too high to qualify for Medicaid. It is available to single adults, couples without children, and parents who are residents of NYS and are US citizens or fall under one of many immigration categories. It provides comprehensive coverage and is provided through managed care plans.

**Family Resource Center Network – Focus on Families**

286-0745  
[www.nfschools.net](http://www.nfschools.net)

This Niagara Falls City School District program provides support to all families through parenting classes, home visits, parent child activities, support groups, community agency speakers on various topics of interest, family social activities and linkages to community resources.

**Grace Church Thrift Shoppe**

106 LaGrange St., Lockport, NY  
[www.gracelkpt.org/ThriftShoppe.dsp](http://www.gracelkpt.org/ThriftShoppe.dsp)

Hours- Wednesday, Thursday, Friday from 1 p.m. – 4 p.m.

**Hannah House**

804-6823  
[www.hannahhouse2002.org](http://www.hannahhouse2002.org)

Clothing closet that has children and adult clothing and sometimes baby furniture such as cribs, strollers. Always accepting donations. Call for days and hours.

**Health Association of Niagara County, Inc. (Hanci)**

285-8224  
[www.hanci.com](http://www.hanci.com)

Not-for-profit community organization providing diversified programs and services across generations.

**Healthy Families Niagara**

278-1605  
[www.niagarafamily.org](http://www.niagarafamily.org)

(Associated with Family and Children’s Services) Home-based, comprehensive services to families during pregnancy and with newborns.

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### **Healthy Neighborhood Program**

278-8292

<http://www.niagaracounty.com/health>

A grant funded program designed to improve the environmental health and safety of individuals living in targeted areas. Home visits are conducted to assess health and safety concerns.

### **Healthy New York**

1-866-432-5849

[www.dfs.ny.gov/healthyny](http://www.dfs.ny.gov/healthyny)

Supports comprehensive and quality health care insurance for individuals, self-employed and small business owners.

### **Help Me Grow – Western New York**

880-3876

[www.helpmegrownational.org](http://www.helpmegrownational.org)

A program to support families with newborns, infants and toddlers by giving health information, positive parenting education and connecting families to community resources. It identifies children from birth to five years of age who are at risk for developmental, behavioral, social-emotional and/or mental health issues and strengthens the system of early identification and referral in the Niagara and Erie County region.

### **Horizon Health Services**

Niagara Falls: 505-1060 or 831-1840

Lockport: 836-1767

[www.horizon-health.org](http://www.horizon-health.org)

Provides comprehensive mental health services and psychiatric services including individual and group therapy, women as batterers group, domestic violence counseling, addictions counseling, psychiatric evaluations and medication management.

### **Infancy Leadership Circle Niagara**

[www.nyzerotothree.org](http://www.nyzerotothree.org)

Promotes communication and collaboration between groups of professionals who serve babies (0-3 years of age) and their families, explores local issues to raise the voice for babies across the state.

### **La Leche League of Niagara Falls**

297-1194

[www.lllusa.org](http://www.lllusa.org)

Helps mothers to breastfeed through mother-to-mother support, encouragement, information, and education, to promote a better understanding of breastfeeding as an important element in the healthy development of the baby and mother.

### **March of Dimes**

691-3805

[www.marchofdimes.com](http://www.marchofdimes.com)

Provides research, programs, advocacy and education to improve the health of all babies by preventing premature birth, birth defects and infant mortality.

### **Medicaid**

1-800-541-2831

439-7777

[http://www.health.ny.gov/health\\_care/medicaid/](http://www.health.ny.gov/health_care/medicaid/)

A program for New Yorkers who can't afford to pay for medical care. Apply through the local Department of Social Services.

**Mental Health Association of Niagara  
County**

433-3780

[www.mhanc.com](http://www.mhanc.com)

Promotes mental wellness by sponsoring and implementing advocacy, education and community service programs.

**Mom's Net Program**

Warm Line (M-F 9am-4pm): 433-3780 x 312

Warm Line (evenings and weekends):

433-5432 or 692-8800

<http://www.mhanc.com/momsnet.html>

The goal of the program is to bring awareness and education to women, families, doctors and health care providers about postpartum depression. The program offers a Warm-Line, a Resource Guide, education, literature, and screenings. Information and free materials available. Also features a Warm-Line for New and Expectant Moms: A phone line to share feelings and concerns with a caring staff member. M-F from 9 a.m. to 4 p.m. 433.3780 x 312; Evening and weekends at 433.5432 or 692.8800.

**Monsignor Carr Institute Children's  
Clinic**

Niagara Falls, NY: 205-0825

Lockport, NY: 478-0315

Comprehensive, coordinated psychiatric treatment for children, including mental health assessments and diagnosis for community service agencies.

**Native American Community Services**

299-0914

[www.nacswny.org](http://www.nacswny.org)

Assists Native Americans who live off the reservation with programs and referrals to make socio-economic improvements in their lives. Healthy Generations is a home visiting program for Native American parent(s) expecting their first child and families with young children (0-5 years of age).

**New York State Association for the  
Education of Young Children (NYSAEYC)**

1-518-867-3517

[www.nysaeyc.org](http://www.nysaeyc.org)

Mission is to promote excellence in early care and education services for NYS children and families through education, advocacy and the support of the profession.

**New York State Office of Children and  
Family Services**

Child Care Complaint Line: 1-800-732-5207

Child Care, Foster Care and Adoption:

1-800-345-5437

[www.ocfs.state.ny.us](http://www.ocfs.state.ny.us)

The New York State Office of Children and Family Services provides a range of resources to help parents with their child care needs, people who want to start or are currently running child care programs, and anyone with a concern about the health or safety of a child in a day care program.

## Niagara Community Action Program

Niagara Falls: 285-9681  
Lockport: 433-6632  
North Tonawanda: 694-9727  
[www.niagaracap.org](http://www.niagaracap.org)

An agency dedicated to reducing poverty by initiating and conducting programs of self-sufficiency. The goal is to empower individuals and families to reach their fullest potential. Provides assistance with utilities, food, clothing and referrals.

## Niagara County Department of Health – Early Intervention Program

278-1991  
[www.niagaracounty.com/Health](http://www.niagaracounty.com/Health)

Provides service to individuals from birth up to three years who have a qualifying disability and/or developmental delay. Program enhances the child's developmental capabilities and prepares parents so they are capable to raise the child. Offers the following: service coordination, speech pathology, social work services, special education, occupational & physical therapy, vision and hearing services, family training, assistive technology, parent/child groups, toy loan closet, and other services as needed.

## Niagara County Department of Health – Children with Special Needs Program

278-8194  
[www.niagaracounty.com/Health](http://www.niagaracounty.com/Health)

Insure children with special needs have access to necessary services through coordination and delivery of medical, educational and related services. The goal is to enhance the child's quality of life and improve the capacity of the family to meet the child's specific/unique needs.

## Niagara County Department of Health– Physically Handicapped Children's Program (PHCP)

278-1991  
[www.niagaracounty.com/Health](http://www.niagaracounty.com/Health)

Offers financial assistance for families with children 0-21 years with chronic conditions. An orthodontic program and orthopedic clinic are offered. Parental co-pay based on income.

## Niagara County Department of Health– Children with Special Health Care Needs (CSHCN)

278-1991  
[www.niagaracounty.com/Health](http://www.niagaracounty.com/Health)

Information and referral program for children 0-21 years of age who have chronic conditions or are developmentally delayed, and their families. Staff can assist with various activities including assistance with application processes and appointments.

## Niagara County Department of Health – Pre-K Program

278-1991  
[www.niagara county.com/Health](http://www.niagara county.com/Health)

Program provides services to individuals 3- 5 years old with a developmental disability or delay. Provides evaluation, center-based preschool programs, special education itinerant services, speech, physical & occupational therapy, transportation, and other services as identified.

## Niagara County Department of Health – Nursing Division

Immunization Program: 278-1903  
Lead Poisoning Prevention Program: 278-8212

NCDOH Immunization Program: Offers all required and recommended immunizations at our Adult/Travel clinics and Children’s Immunization clinics. Our goal is to prevent the occurrence and transmission of vaccine preventable diseases by ensuring the delivery and availability of vaccines to all children and adults. We also routinely provide education on the importance of immunizations.

NCDOH Lead Poisoning Prevention Program: Children are mandated to be checked for lead at ages 1 and 2 if a child is at risk for lead poisoning they should continue to be tested up to six years of age. Children can be poisoned from many sources of lead. Most common way is from dust caused by chipping or peeling paint. Lead poisoning damages a child for life. It steals the child’s ability to learn, has negative effect on behavior and can cause long term health problems.

## Niagara County Drug Abuse

278-8110

## Niagara County Department of Social Services

Niagara Falls, NY: 278-8400  
Lockport, NY: 439-7600  
Medicaid Department: 439-7777  
[www.niagaracounty.com/SocialService](http://www.niagaracounty.com/SocialService)

(Trott Access Center) Provide out-patient drug and alcohol treatment, methadone maintenance.

Provides a variety of family services including adult services, employment services, medical transportation, child services, cash assistance, medical, food stamps, HEAP, day care, nursing homes.

## Niagara County Head Start

Administrative Office (901 24<sup>th</sup> Street, NF):  
285-8883

Niagara Falls (1631 Main Street): 285-8117  
Lockport (85 North Adams Street): 433-1055

Burt (6048 Godfrey Road): 778-5802

North Tonawanda (35 Grant Street): 693-7660

Child development program which provides educational experiences, medical and dental services, nutritional meals, counseling, and opportunities for parent involvement to help prepare low income children ages 3-5 to enter and succeed in school.

## Niagara County Sheriff’s Department Sexual Offenders Notification

Email: [notifications@icrimewatch.net](mailto:notifications@icrimewatch.net)

You may sign up for e-mail notice of neighborhood sexual offenders.

<b>Niagara County Victim Assistance Unit</b>	Acts as a liaison between law enforcement, District Attorney’s Office, medical providers, employers, insurance companies and any other agencies to try to meet the needs of the victim. 24 hour On Call availability.
438-3306	
<b>Niagara Falls Literacy Zone Clothes Closet (Trott Access Center)</b>	Clothing cost is \$.25 per filled plastic grocery bag. There may be an additional charge for shoes. There are also books, wall hangings, etc. Ground floor near Ashland Street, M, T, F from 8:30 a.m. – 3 p.m.
278-8599	
<b>Niagara Falls Memorial Medical Center</b>	The largest provider of women’s health in Niagara County. It is a safety net hospital for the medically underserved, uninsured and underinsured. It operates several satellite facilities including Summit Healthplex, Tuscarora Health center, Schoellkopf Health Center, Child Advocacy center of Niagara. It offers wellness programs, childbirth and parenting programs, breastfeeding classes and a Family Medicine Residency Program.
278-4000	
<b>Niagara Quality Improvement Project</b>	Funded by The Peter and Elizabeth C. Tower Foundation and the Grigg-Lewis Foundation, Niagara QIP is a collaborative partnership between Niagara University, United Way of Greater Niagara, Community Foundation for Greater Buffalo, and the Niagara Area Foundation. The Project enhances the quality of early child care within Niagara County using an embedded mentoring and coaching model, and includes a series of professional development opportunities.
286-8567	
<b>Niagara Rx</b>	Niagara County residents who are uninsured or underinsured have access to steep discounts on prescription medications via the discount card endorsed by the county legislature. The program is the ProAct Prescription Drug Discount Card with 10-20% savings on name-brand drugs and 20-70% discounts on generic drugs.
1-877-321-2652	
<a href="http://www.countyrxcard.com/niagara">www.countyrxcard.com/niagara</a>	
<b>Northpointe Council, Inc</b>	Offers non-medical detoxification, prevention programs, out-patient treatment and methadone maintenance program.
282-1228	
<a href="http://www.northpointecouncil.org">www.northpointecouncil.org</a>	
<b>Parents as Teachers</b>	Early childhood parent education and family support program which offers four different components to the community; a play center, home visits, referrals, and developmental screenings. Families are able to participate in all the components of the program or just the components that they need for their family.
478-4751	
<a href="http://www.lockportschools.org/pat">www.lockportschools.org/pat</a>	
<b>Partnership for Prescription Assistance</b>	Helps patients without prescription drug coverage get the medications they need. Many will get medications free or at low cost.
1-888-477-2669	
<a href="http://www.pparx.org">www.pparx.org</a>	

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## Planned Parenthood of Niagara

433-4464

[www.plannedparenthood.org](http://www.plannedparenthood.org)

Community education on a variety of issues, gynecologic and reproductive health care and pediatric services.

### Public Housing

Niagara Falls, NY: 285-6961

Lockport, NY: 434-0001

These apartment buildings are subsidized by the Federal Government through a variety of programs including the Section 8 rental assistance program discussed above, and the Section 202 rental subsidy program. The 3 public housing authorities in Niagara County operate some of the complexes and buildings. Other buildings in the county are subsidized through the FHA, other HUD programs, and through state funds. Applicants should apply to the housing authorities or directly to the managers of other buildings listed. Some buildings have Resident Advisors who provide counseling and assistance to residents to help them find needed services to continue to remain in their apartments.

### Rx Assist

1-401-729-3284

[www.rxassist.org](http://www.rxassist.org)

Helps you learn about ways to use pharmaceutical company programs and other resources to help reduce medication costs.

### St. John the Baptist Outreach Ministry

433-5252

Offers basic necessities to needy households in Eastern Niagara County. Staffed by volunteers.

Sister Helen's Food Pantry: Open M,W, F from noon to 3 p.m.

Diaper Pantry: Open M, W, F from noon to 3 p.m.

Clothing Center: Open M, W, F, from noon to 3 p.m.

### Summit Life Outreach Center

298-8600

Services for women who are facing an unplanned pregnancy.

### Tuscarora Community Health Worker Program

297-0598

This program is an outpatient satellite facility of the Niagara Falls Memorial Medical Center serving the Tuscarora Indian Reservation. It is part of the Prenatal-Perinatal Service Network. It provides a medical clinic with a range of services, monthly food give-aways, parenting classes. WIC services are available at the site.

### United Way of Greater Niagara

216-4582 or 216-4251

[www.wwgn.org](http://www.wwgn.org)

Works to build and improve the community by bringing together individuals in business, government, health, labor, education, and human services, to develop initiatives to address aspects of community need.

### Western NY Infant Toddler Resource Network

877-6666

[www.wnyinfanttoddlersolutions.com](http://www.wnyinfanttoddlersolutions.com)

Offers support to families and providers caring for children 0-3 years of age. Through the website, or by calling the Infant Toddler Hotline at 1-866-281-4739, ext. 3065, families and providers can receive information on resources and topics related to children

# Appendix A

## Emergency Hotlines

### **Child Abuse Hotline**

New York State: 1-800-342-3720

Mandated reporters line: 1-800-635-1522

### **Adult Survivor's of Sexual Assault: 278-1940**

24 Hour Hotline: 285-3518

### **Crisis / Suicide Hotline: 285-3515**

### **Domestic Violence Hotline**

Niagara Falls (P.A.S.S.A.G.E. Program): 285-6984

Lockport (YWCA of Niagara): 433-6716

Tonawanda (YWCA Tonawanda): 692-5643

### **Police: 911**

### **Poison Control Center of WNY: 1-800-222-1222**

### **Rape Crisis Hotline: 433-6718**

### **Runaway Hotline: 285-7125**

For more resources, dial 211

Visit [www.211wny.org](http://www.211wny.org)

# Appendix B

## Food Pantries

**Many food pantries only serve particular zip codes. You may need to check to see if you live in the right zip code by phoning the food pantry.**

### **Barker**

**Faith United Methodist Church Pantry (Serves Barker School District)**

1449 Quaker Road, Barker, NY 14012

795-9945

### **Lockport**

**Salvation Army Pantry (Serves Eastern Niagara County)**

50 Cottage Street, Lockport, NY 14094

434-1276

**Neighborhood Center-Lockport (Serves Niagara County)**

160 Washburn Street, Lockport, NY 14094

433-6632

[www.niagaracap.org](http://www.niagaracap.org)

**Raymond Community Center Pantry (Serves Lockport)**

6597 Rapids Road, Lockport, NY 14094

434-3175



**Sister Helen’s Food Pantry (Serves zip code 14094)**

160 Chestnut Street, Lockport, NY 14094

433-5252

**Niagara Falls**

**Salvation Army-Niagara Falls (Serves Niagara County)**

7018 Buffalo Avenue, Niagara Falls, NY 14304

283-7697

**Word of Life Ministries Pantry (Serves zip code 14305)**

1941 Hyde Park Boulevard, Niagara Falls, NY 14305

297-2951

**Food Pantry and Community Kitchen—Community Missions (Serves parts of zip code 14303)**

285-3403

[www.communitymissions.org](http://www.communitymissions.org)

**Hannah House-Lighthouse International Ministries (Serves WNY)**

1943 Whitney Avenue, Niagara Falls, NY

534-6999

[www.hannahouse2002.org](http://www.hannahouse2002.org)

**Heart and Soul Food Pantry (Serves mainly Niagara Falls and north end of county)**

939 Ontario Avenue, Niagara Falls, NY 14305

282-5681

**Mt. Zion Baptist Church Food Bank (Serves Niagara County)**

1334 Calumet Avenue, Niagara Falls, NY 14305

282-3655

**Neighborhood Center-Niagara Falls (Serves Niagara County)**

564 19<sup>th</sup> Street, Niagara Falls, NY 14301

282-4375

[www.niagaracap.org](http://www.niagaracap.org)

**Newfane**

**Migrant Food Pantry and Clothes Closet (Serves Newfane School District)**

6047 East Avenue, P.O. Box 66, Newfane, NY 14104

778-9216

**Newfane Community Food Pantry (Serves Newfane School District)**

3455 Ewings Road, PO Box 87, Newfane, NY 14108

778-9822

**North Tonawanda**

**YWCA Tonawandas Pantry (Serves North Tonawanda)**

49 Tremont Street, North Tonawanda, NY 14120

692-5580

[www.ywca.org/tonawandas](http://www.ywca.org/tonawandas)

**Neighborhood Center-North Tonawanda (Serves Niagara County)**

316 Thompson Street, North Tonawanda, NY 14120

694-9727

[www.niagaracap.org](http://www.niagaracap.org)

**North Tonawanda Inter Church Food Pantry (Serves North Tonawanda)**

100 Ridge Street, North Tonawanda, NY 14120

692-8552

**Pendleton**

**Pendleton Food Pantry (Serves Starpoint School District)**

7416 Campbell Boulevard, Pendleton, NY 14120

692-1478

# Appendix C

## Hospitals in Niagara County

### **Degraff Memorial Hospital**

445 Tremont Street  
North Tonawanda, NY 14120  
Tel: 694-4500  
Web: [degraff.kaleidahealth.org](http://degraff.kaleidahealth.org)

### **Eastern Niagara Hospital - Lockport Division**

521 East Avenue  
Lockport, NY 14094  
Tel: 514-5700

### **Eastern Niagara Hospital - Newfane Division**

2600 William Street  
Newfane, NY 14108  
Tel: 778-5071

### **Mount St Mary's Hospital and Health Center**

5300 Military Road  
Lewiston, NY 14092  
Tel: 297-4800  
Web: [www.msmh.org](http://www.msmh.org)

**Niagara Falls Memorial Medical Center**

621 Tenth Street

Niagara Falls, NY 14302

Tel: 278-4000

Web: [www.nfmmc.org](http://www.nfmmc.org)

# Appendix D

## Niagara County School Districts

### **LEWISTON-PORTER CENTRAL SCHOOL**

4061 Creek Road  
Youngstown, NY 14174  
Phone: (716) 754-8281  
[www.lew-port.com](http://www.lew-port.com)

### **LOCKPORT CITY SCHOOL DISTRICT**

130 Beattie Avenue  
Lockport, NY 14094  
Phone: (716) 478-4820  
[www.lockportschools.org](http://www.lockportschools.org)

### **NEWFANE CENTRAL SCHOOL DISTRICT**

6273 Charlotteville Road  
Newfane, NY 14108  
Phone: (716) 778-6850  
[www.newfane.wnyric.org](http://www.newfane.wnyric.org)

### **NIAGARA FALLS CITY SCHOOL DISTRICT**

630 - 66th Street  
Niagara Falls, NY 14304  
Phone: (716) 286-4225  
[www.nfschools.net](http://www.nfschools.net)

**NIAGARA WHEATFIELD CENTRAL SCHOOL DISTRICT**

P.O. Box 309  
Sanborn, NY 14132  
Phone: (716) 215-3000  
[www.nwcsd.k12.ny.us](http://www.nwcsd.k12.ny.us)

**NORTH TONAWANDA CITY SCHOOLS**

175 Humphrey Street  
North Tonawanda, NY 14120  
Phone: (716) 807-3510  
[www.ntschoools.org](http://www.ntschoools.org)

**ROYALTON-HARTLAND CENTRAL SCHOOLS**

54 State Street  
Middleport, NY 14105  
Phone: (716) 735-2000  
[www.royhart.org](http://www.royhart.org)

**STARPOINT CENTRAL SCHOOL DISTRICT**

4363 Mapleton Road  
Lockport, NY 14094  
Phone: (716) 210-2347  
[www.starpointcsd.org](http://www.starpointcsd.org)

**WILSON CENTRAL SCHOOL DISTRICT**

412 Lake Street  
P.O. Box 648  
Wilson, NY 14172  
Phone: (716) 751-9341  
[www.wilson.wnyric.org](http://www.wilson.wnyric.org)

# Appendix E

## New York State Abandoned Infant Protection Act

This important act allows a parent to abandon a newborn baby up to 30 days of age anonymously and without fear of prosecution if abandoned in a safe manner. A hospital, staffed police station, and fire station are examples of safe suitable choices.



# Appendix F

## Transportation

**Includes free transportation from programs and hospitals for those qualified and link to Metro**

**Mount St. Mary's Hospital: Van Go**

298-2370

**Niagara County Department of Social Services: Medical transportation**

304-3335

**Niagara Falls Memorial Medical Center: Care Express**

278-4444

**Niagara Frontier Transportation Authority- Metro Bus:**

855-7286 or 285-9319

**Tri Community Ambulance Service:**

731-2604